

# SAFETY FIRST. WELLBEING ALWAYS.

## Miraval's Health & Safety Protocols for COVID-19



### MASKS AND PROTECTIVE EQUIPMENT

Masks are required for guests and colleagues in all indoor spaces, and outdoor spaces when physical distancing cannot be met.



### WELLNESS & TEMPERATURE CHECKS

Performed daily for all Miraval colleagues, and strictly enforced.



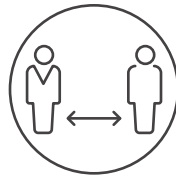
### SAFE PHYSICAL DISTANCING MEASURES

Reconfigured layout of dining, activity, and pool spaces, plus reduced occupancy at every Miraval property.



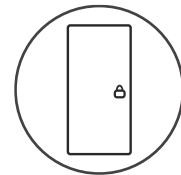
### RIGOROUS SANITATION PROTOCOLS

Common areas, dining, and activity spaces frequently disinfected with hospital grade cleaning products.



### REDUCED CAPACITY FOR ALL WELLNESS ACTIVITIES

Advance sign up for all activities to promote physical distancing and enhanced sanitation protocols between sessions.



### GUESTROOMS ARE SANITIZED AND SEALED

Housekeeping is only available upon request for your peace of mind.



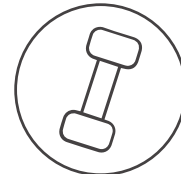
### TRAINED HYGIENE & WELLBEING TEAMS

Global Biorisk Advisory Council STAR accreditation, inclusive of detailed cleanliness training.



### LIFE IN BALANCE SPAS ARE OPEN

Masks are required during spa services, unless otherwise specified by your therapist. Sauna, steam rooms, and hot tubs are currently unavailable.



### BODY MINDFULNESS CENTERS ARE OPEN

Hours of operation and safety measures may vary by property. Masks are required in the BMC.

# MIRAVAL

For more information on Miraval & Hyatt's **Cleanliness Commitment**, visit [WWW.MIRAVALRESORTS.COM](http://WWW.MIRAVALRESORTS.COM).